

# ElderServe Health™

## Interoperability Prior Authorization Metrics Report 2025

### Standard Prior Authorizations by Status

DECISION	PERCENTAGE
Approved	99.9%
Denied	0.01%
Approved After Timeframe Extension	0
Approved After Appeal	0

### Turnaround Time for Standard Prior Authorizations

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
0 Days	2 Days

### Expedited Prior Authorizations by Status

DECISION	PERCENTAGE
Approved	100%
Denied	0
Approved After Timeframe Extension	0
Approved After Appeal	0

### Turnaround Time for Standard Prior Authorizations

Turnaround Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
0 Days	2 Days



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### Turnaround Time for Standard Prior Authorizations

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
0 Days	2 Days

### Expedited Prior Authorizations by Status

DECISION	PERCENTAGE
Approved	100%
Denied	0
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Approved After Appeal	0

### Turnaround Time for Standard Prior Authorizations

Turnaround Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
0 Days	2 Days

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**Standard Prior Authorizations by Status**

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Approved After Timeframe Extension	0
Approved After Appeal	0

**Turnaround Time for Standard Prior Authorizations**

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
0 Days	5 Days

**Expedited Prior Authorizations by Status**

DECISION	PERCENTAGE
Approved	100%
Denied	0
Approved After Timeframe Extension	0
Approved After Appeal	0

**Turnaround Time for Standard Prior Authorizations**

Turnaround Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
0 Days	5 Days