

ElderServe at HOME (MLTC) Services Requiring Prior Authorization

- Outpatient Rehab
- Personal care (assistance with bathing, eating, dressing, toileting, and walking)
- Home Health Care Services Not Covered by Medicare – nursing, home health aide, occupational, physical, and speech therapies
- Nutrition
- Medical social services
- Home delivered day meals and/or meals in a group setting (day care)
- Social day care
- Private duty nursing
- Dental
 - No PA needed for routine dental examinations up to two times per year and emergency dental care
- Social/environmental supports (chore services, home modifications, respite)
- Personal emergency response system
- Adult day health care
- Nursing home not covered by Medicare
- Audiology
 - No PA needed for routine hearing examinations – once a year
- DME
- Medical supplies – enteral/parenteral formula, nutritional supplements, hearing aid batteries
- Prosthetics/orthotics/orthopedic footwear
- Optometry
 - No PA needed for routine optometry examination, which includes eyeglass frames up to \$100 once every two years
- Consumer directed personal assistance services
- Podiatry
- Respiratory therapy
- Telehealth delivered services

ElderServe MAP (HMO D-SNP) Services Requiring Prior Authorization

Medicare Covered Service – Prior Authorization Required

- Medicare-covered diabetic therapeutic shoes or inserts
- Each DME (disposable item that does not have a useful shelf life of over 1 year) with a cost of \$250 or more
- Cardiac rehabilitation services
- Chiropractic services
- Non-emergency ambulance services
- Chronic pain management and treatment services
- Medicaid hearing services
- Home health agency care
- Home infusion therapy services
- All non-emergent inpatient hospital care
- Opioid treatment program services
- MRI and PET scans
- Some lab services
- Outpatient mental health care
- Outpatient rehab services
- Outpatient substance use disorder services
- Outpatient hospital services
- Partial hospitalization services and intensive outpatient services
- All subsequent visits to a physician/practitioner/doc office visits after the first three visits
- If you do not have a diabetes diagnosis, a PA is required after the 4th visit to a podiatrist
- If you have a diabetes diagnosis, PA is required after 6th visit to podiatrist
- Prosthetic and orthotic devices and related supplies
- Pulmonary rehab services
- PA required for services to treat kidney disease only when a member is not certified as ESRD on the HCFA 2728 form
- Skilled nursing facility care
- Supervised exercise therapy
- Adult day health care
- Any visit to diagnostic treatment of diseases and injuries of the eye after 1 visit per year

- May be required for behavioral health services
- Consumer directed personal assistance service
- Home delivered and congregate meals
- Medical social services
- Nutrition
- Personal care services
- Personal emergency response services
- Private duty nursing
- Social and environmental supports
- Social day care
- Vision care services

Medicaid Covered Services - Prior Authorization Required

- Audiology
- Emergency Transportation
- Home health care services – nursing, home health aide, occupational, physical, and speech therapies
- Mental health care over the 190-day lifetime Medicare limit
- Health related social needs
- Residential health care facility services

ElderServe Star (HMO I-SNP) Services Requiring Prior Authorization

- Non-emergency Medicare services
- Cardiac rehab services
- Chiropractic services
- Medicare covered diabetic therapeutic shoes or inserts
- DME (disposable item that does not have a useful shelf life of over 1 year) with a cost of \$250 or more
- Hearing services
- Home health agency care
- All non-emergency inpatient hospital care
- Opioid treatment program services
- MRI and PET scans
- Outpatient hospital observation
- Outpatient hospital services

- Outpatient mental health care
- Outpatient rehabilitation services
- Outpatient substance use disorder services
- Partial hospitalization services and intensive outpatient services
- Podiatry services
- Prosthetic and orthotic devices, and related supplies
- Pulmonary rehabilitation services
- Services to treat kidney disease – PA required for a member not certified as ESRD on the HCFA 2728 form
- Skilled nursing facility care
- Supervised exercise therapy
- Eye exams